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Professional Crisis Management Association, Inc.

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Title: Consulting

Policies:

It is the policy of PCMA to provide consultation services to customers. PCMA provides free telephone consultation and fee based onsite consultation to assist customers in a variety of ways. PCMA also provides free telephone consultation to parents, administrators, clinical team members, advocates and other PCMA service stake holders, as appropriate.

- A) Those wishing to take advantage of PCMA's free telephone consultation services should call the PCMA office at 954-746-0165.
- B) Typically the PCMA Director of Program Development provides telephone consultation, but a number of other highly qualified PCMA staff members may assist if he is not available at the desired time.
- C) PCMA provides consulting on a wide array of topics. These often include (but are not limited to):
 - Advice on individualized proactive behavioral programming to prevent the over use of crisis management.
 - Gaining informed consent from individuals, guardians or others.
 - Identifying behavioral functions to improve existing programmatic prevention efforts.
 - Advice related to any difficulty or questions regarding application of PCM procedures.
 - Risk assessment of individuals or of the setting.
- D) For situations in which on-site consultation is needed, PCMA will provide this on a fee for service basis. Those wishing to arrange on-site consultation should call the PCMA office at 954-746-0165.
- E) In addition to consultation related to the topics above, PCMA on-site consultation sometimes includes (but is not limited to):
 - Setting up group motivational systems.

- Developing and implementing comprehensive treatment programs for individuals who demonstrate extreme challenging behavior.
- Staff training and coaching.
- Risk assessment and reporting.

Approval Signature:

Neal Fleisig, Executive Director